

Queensland School Sport flight terms and conditions

For flights booked by Qld School Sport on behalf of students and officials

Virgin

Booking

- Virgin Blue - \$50.00 per person
- Deposits due 14 days after booking
- Names Due 14 days prior to departure
- Final Numbers Due 28 days prior to departure
- Baggage allowance – 2 bags of 23 kg per person

Changes

A change fee of \$50 may be applied as indicated:

- Dropping 10% of numbers or less – FOC – no deposit loss
- Route changes – outside of 24 hours prior to departure and final payment is made – Change fee plus fare difference
- Date change made after final payment and up to 24 hours before departure is subject to change fee and fare difference.
- Change before final payment is permitted without change fee being applied. After final payment and up to 24 hours the change fee applies.
- Name changes are accepted without charge as long as it is received and acknowledged by VA before 4pm on the business day prior to departure

Cancelling

- Before deposit – No fee
- After deposit but before final payment date – Loss of deposit
- After Final Payment Date but not less the 7 days prior to departure – 50% of fare per guest
- Less the 7 days and before departure – loss of fare

Qantas

Booking

- Qantas - \$55.00 per person/per sector
- Deposits due within 14 days of booking
- Final Numbers Due 28 days prior to departure
- Names Due 14 days prior to departure
- Baggage allowance – 2 bags of 23 kg per person is the arrangement between Corporate Traveller and Qantas for School Sports groups.

Changes

- If a group falls below the Minimum Group Size, Qantas reserves the right to:
 - Cancel the group, any amounts already paid to QF will be forfeited and cannot be reused
 - Or, apply a 10% surcharge to the applicable group fare for any remaining passengers
- Date and route changes are allowed without penalty before ticketing and up to 28 days prior to departure. If fare is higher then must upgrade to available fare and pay the difference also.
- After ticketing and or within 28 days prior to departure – date and route changes are permitted at a fee of AUD\$77.00 per pax per transaction and subject to availability.
- Inside 24 hours – no changes permitted
- Name changes are free up until 7 days prior to departure or until the ticket has been issued. Within 7 days prior a fee of \$77.00 is applicable. Within 24s hours name change is not allowed.
- Changes are only permitted to departure of the first flight in each booking. Changes are not permitted after departure.

Cancelling

- Outside 28 days prior to scheduled departure – Deposit of \$55 per sector
- Within 28 to departure of scheduled departure – 100% of fare
- No shows 100% of fare